

DATA PROTECTION AND COOKIE NOTICE

Privacy principles and information on personal data protection provided by the Controller to the Data Subject when obtaining personal data from the Data Subject, and Cookie Information of the online store
<https://www.biovoxel.tech/>

I. Controller

1.1. The identity and contact details of the Controller are:

Business name: Biovoxel Technologies s.r.o.

Registered office: Kamenná 3, Bratislava – city district Devín 841 10, Slovak Republic

Registered in the Commercial Register of the District Court Bratislava III, Section Sro, Insert No. 167932/B

Company ID (IČO): 55302882

Tax ID (DIČ): 2121943538

VAT ID (IČ DPH): SK2121943538

Bank account: SK66 8330 0000 0024 0251 2462

The Seller is a payer of value-added tax (VAT).

1.2. The Controller's email and telephone contact details are:

Email: info@biovoxel.tech

Tel.: +421 904 408 895

1.3. Address of the Controller for written correspondence:

Biovoxel Technologies s.r.o., Kamenná 3, 841 10 Bratislava, Slovak Republic

1.4. The Controller hereby, in accordance with Article 13(1) and (2) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC (General Data Protection Regulation – GDPR), and further in accordance with Act No. 18/2018 Coll. on the Protection of Personal Data and on Amendments to Certain Acts, as amended, and Act No. 452/20...

II. References

2.1. These Privacy Principles and Cookie Information form part of the General Terms and Conditions published on the Seller's Website.

2.2. The Merchant informs consumers that there are no specific codes of conduct to which the Seller has committed itself, where a code of conduct is understood as an agreement or set of rules defining the conduct of the Seller in relation to specific business practices or industries, unless established by law or other legal regulation or administrative measure, and the method by which the consumer can acquaint themselves with them or obtain their wording.

III. Duration

3.1. The Controller retains the personal data of the Data Subject only for the strictly necessary period required for the performance of the contract and subsequent archiving in accordance with statutory periods imposed by legal regulations. If the Data Subject has consented to the sending of marketing emails and similar offers, the personal data of the Data Subject shall be processed for these purposes until such time as the Data Subject withdraws consent, but not longer than 10 years.

IV. Processed Personal Data

4.1. The Controller processes on its Website the following personal data: first name, surname, residence, email address, home telephone number, mobile phone number, billing address, delivery address, data obtained from cookies, IP addresses.

V. Contact Details of the Data Protection Officer

5.1. The Controller has not appointed a Data Protection Officer in accordance with Regulation 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

5.2. The Controller is also the Seller within the meaning defined in the General Terms and Conditions of this Website.

VI. Purposes of Processing Personal Data of the Data Subject and Duration of Processing

6.1. The purposes of processing the personal data of the Data Subject include in particular:

6.1.1. Recording, drafting, and processing of contracts and client data for the purpose of concluding contracts with third parties.

6.1.2. Processing of accounting documents and documents related to the business activities of the Controller.

6.1.3. Compliance with legal regulations regarding archiving of documents and records, e.g. under Act No. 431/2002 Coll. on Accounting, as amended, and other relevant regulations.

6.1.4. Activities of the Controller related to fulfilling requests, orders, contracts, and similar arrangements of the Data Subject.

6.1.5. Newsletter, marketing, and similar promotional activities of the Controller, if consent of the Data Subject has been granted.

VII. Legal Basis for Processing of Personal Data of the Data Subject

7.1. If the Controller carries out processing of personal data based on the consent of the Data Subject, such processing shall begin only after such consent has been granted by the Data Subject.

7.2. If the Controller processes the personal data of the Data Subject for the purposes of pre-contractual negotiations, conclusion and performance of a purchase contract, and related delivery of goods, products, or services, the Data Subject is obliged to provide personal data for the proper performance of the purchase contract; otherwise, performance cannot be ensured. Personal data for this purpose shall be processed without the consent of the Data Subject.

VIII. Recipients or Categories of Recipients of Personal Data

8.1. Recipients of the personal data of the Data Subject will or may include:

8.1.1. Statutory bodies or their members of the Controller.

8.1.2. Persons carrying out work in an employment or similar relationship for the Controller.

8.1.3. Commercial representatives of the Controller and other persons cooperating with the Controller in the performance of its tasks.

8.1.4. Partners, business associates, suppliers, and contractual partners of the Controller, in particular: accounting company, company providing software development and maintenance, company providing legal services, company providing consulting, logistics companies providing transportation and delivery of products to buyers and third parties, marketing companies, social media operators, payment gateway providers, and other payment service providers.

8.1.5. Courts, law enforcement authorities, tax authorities, and other state authorities, if so required by law. Personal data will be provided by the Controller to such authorities in accordance with the laws of the Slovak Republic.

8.1.6. List of third-party processors and recipients processing the personal data of the Data Subject:

- Slovenská pošta, a.s., Partizánska cesta 9, 975 99 Banská Bystrica, Company ID: 36631124 – postal services provider
- Direct Parcel Distribution SK, s.r.o., Pri letisku 5, 821 04 Bratislava, Company ID: 35834498 – parcel delivery services provider
- Packeta Slovakia s.r.o., Sliačska 1E, 831 02 Bratislava – Nové Mesto, Company ID: 48136999 – parcel delivery services provider
- Comgate a.s., Aupark, Gočárova třída 1754/48b, 500 02 Hradec Králové, Company ID: 27924505 – payment gateway COMGATE
- LASSARD, s.r.o., Rostovská 22, 831 06 Bratislava – Rača, – accounting services provider

IX. Information on Transfer of Personal Data to Third Countries and Retention

9.1. Applies. The Controller transfers personal data in the form of cookies to third countries, namely:

- Google HQ. 1600 Amphitheatre Parkway. Mountain View, CA 94043, USA. Privacy policy: https://support.google.com/analytics/topic/2919631?hl=en&ref_topic=1008008
- META Pixels: Facebook Ireland Ltd. 4 Grand Canal Square, Grand Canal Harbour Dublin 2, Ireland. Privacy policy: <https://www.facebook.com/about/privacy/>

X. Information on Rights of the Data Subject

10.1. The Data Subject has, among others, the following rights:

- Right of access under Article 15 GDPR
- Right to rectification under Article 16 GDPR
- Right to erasure (“right to be forgotten”) under Article 17 GDPR
- Right to restriction of processing under Article 18 GDPR
- Right to data portability under Article 20 GDPR
- Right to object under Article 21 GDPR
- Right not to be subject to automated decision-making, including profiling, under Article 22 GDPR

XI. Right to Withdraw Consent

11.1. The Data Subject has the right to withdraw consent to the processing of personal data at any time, without affecting the lawfulness of processing based on consent before its withdrawal. Withdrawal of consent may be full or partial, concerning specific processing operations or purposes.

XII. Right to Lodge a Complaint with the Supervisory Authority

12.1. The Data Subject has the right to lodge a complaint with a supervisory authority, in particular in the Member State of habitual residence, place of work, or place of the alleged infringement, without prejudice to any other remedies.

12.2. In the Slovak Republic, the supervisory authority is the Office for Personal Data Protection of the Slovak Republic, Galvaniho Business Centrum II, Galvaniho 7/B, 821 04 Bratislava, Slovakia. Tel: +421 2 32 31 32 14, Email: statny.dozor@pdp.gov.sk

XIII. Automated Decision-Making and Profiling

13.1. The Controller does not process personal data of the Data Subject in the form of automated decision-making, including profiling, under Article 22 GDPR. Not applicable.

XIV. Data Protection and Use of Cookies

14.1. The Controller provides this explanation of cookies, scripts, and pixels:

- Cookies are text files storing small amounts of information downloaded to your device when visiting a website. They enable the website to remember user actions and preferences (login, language, font size, etc.) for future visits.
- Scripts are programming code ensuring correct and interactive website functionality.
- Pixels are small invisible text or image files on a webpage used to track visits.

14.2. Types of cookies:

- Necessary cookies – ensure correct functionality, used without consent
- Functional cookies – based on user preferences, used with consent
- Statistical cookies – for website analytics, used with consent
- Marketing cookies – for advertising profiles, used with consent

14.3. List of cookies used and accessible to third parties:

- Google Analytics
- META Pixels (Facebook)
- YouTube

XV. Final Provisions

15.1. These Privacy Principles and Cookie Information form an inseparable part of the General Terms and Conditions and Complaints Procedure.

15.2. They are valid and effective upon publication on the Seller's Website on 02.09.2026.

This e-shop is certified by <https://www.pravoeshopov.sk>